

Client Case Study

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Name	Yvonne Bennett	Company	Teacher
City	Kent	Country	UK
How did	d you hear about Grant Property?		
What w	ere/ are your investment aims?		
To build	d up a retirement fund and diversify f	from stock mar	ket.
How ma	any properties do you now own?	21	
Thinking	g back, what was the one single thing	that made you	decide to invest with GP?
It was a	new small company.		
	have, on the whole, had excellent cli		rs. My experience as a landlord has been and have someone at the moment who is
Are you	thinking of investing again?	No	
Would	you refer GP to friends /colleagues?	Yes	
Star rat	ing out of 5 (5=good)	4	
How car	n GP improve in your eyes?		

Recruit top staff in their smaller offices. Make sure landlords maintain their properties and sort things out ASAP when the client managers alert them to problems.

Our feedback

Thank you Yvonne. We demand high service levels from all of our staff in all locations we operate. We take pride in the high standard of our properties and share the desire to maintain to that level. Communication to our clients is a key part of this and one we continually look to enhance and deliver on this.

For more information about Grant Property and our Buy to Let Investment opportunities visit https://www.gp-invest.com or call +44 (0) 0131 247 1016